

**Joseph Man**

# Experience Summary

* Senior Lead Hands-On QA Analyst / Test Engineer with over 15 years of experience in Software Testing, Quality Assurance, HP Quality Center, ALM, QTP/UFT, & VB Script coding with strong hands on expertise in leading team of test engineers, troubleshooting, ALM administration, customization and report development, test creating, and HP Suite automation tools.
* HP ALM, UFT; Over 10 years of extensive experience in Test Automation using HP ALM v11-v12.5, UFT v11-v12.5 and QC for clients like HP, Deutsche Bank, Comcast and UBS etc.
* VB Script; Over 8 years of experience in developing test data extract using VB Script.
* Lead/Off Shore team lead; 5+ years of experience in leading test engineers, automation and manual testers both onshore and offshore.
* Proven ability to work independently or as a member of a team under pressure, as well as leading a team or a project. Skilled in adapting to rapidly changing work environments.
* Expertise in planning QA strategies, timelines, process control, and mentoring junior QA analysts.

# Professional Experience

**Performance Tester HP ALM / Performance Center Admin, GAF Oct 2016 – Present**

**Parsippany, NJ**

* Developing test models for performance workload distribution
* Serving as an ALM/Performance Center Admin and assisting with installation, configuration and customization of ALM workflow
* Training colleagues on using ALM ALM/Performance Center using Train the Trainer technique (Trained couple of people from each department with highlights on their important area/module, then the “Trainers” would share the knowledge with their team members
* Serving as Point of Contact for all ALM related questions
* Developing test scenarios test scripts and outlining test environments
* Assisting in modifying and managing performance and resolving technical issues
* Managing Virtual User resources and gathering metrics
* Using LoadRunner TrueClient Protocol to develop scripts and test performance

Keeping documentation regarding delays

* Coordinating test results looking for inconsistencies and ways to improve overall companywide performance

**Senior Test Lead / HP ALM Administrator / ALM Reports Specialist Jun 2016 – Oct 2016**

**Deutsche Bank**

* As a lead involved in the administration of ALM environments in both Domains and Projects wise.
* Responsible for ALM 11.5 and then AML 12.21 HP (Quality Center) process development and implementation, ALM workshops and training.
* Worked on ALM workflow customization coding and managed ALM Template coding and implementation.
* Heavily involved in development of over 100 different ALM Reports (CCAR Related as well as other daily and triage reports) using business view module, and standalone excel reports.
* Performed full lifecycle of testing and documented the Test Results/Status on a regular basis.
* Introduced test methodologies, planned tests and managed manual and automated testing.
* Used UFT 12 for Automation Testing and performed performance testing using Load Runner 12 & Performance Center 12.21

**Senior Test Automation Lead / ALM Developer Aug 2014 - May 2016**

**Hewlett Packard (HP)**

* As a lead Automation Specialist managed HP Quality Center 11 and completed ALM 11 installation and configuration
* Administered ALM environments (dev, validation, production)
* Responsible for estimating Test effort for projects in as early as Architectural Phase and QA Planning Phase
* Performed ALM 11 HP (Quality Center) process development and implementation, ALM Workshops and SDLC implementation.
* Designed and developed ALM workflow customization coding.
* Developed a Test Data Extract using VB Script
* Worked on ALM Template coding and implementation.
* Worked on ALM daily administration tickets and requests.
* Assisted in training new users to get up the speed with companies ALM process.
* Integrated techniques with PPM, coding around the discrepancies to allow smooth integration.
* Supported large number of users

**ALM Administrator / Automation and Performance Testing Specialist Jan 2014 – Aug 2014**

**Bard**

* Performed ALM 11 installation and configuration
* Worked in Test Automation Environment (ALM, Quick Test Pro and Load Runner) Installation, Testing and Support.
* Administrated ALM environments (dev, validation, production)
* Responsible for: ALM 11 HP (Quality Center) Process Development and Implementation, ALM Workshops and SDLC implementation.
* Assisted with Genilogix eApprove Template implementation and training
* Functioned on ALM workflow customization coding and ALM Template Coding and Implementation.
* Assisted in training new users to get up the speed with companies ALM process.
* Assisted in QA and Validation Testing (Manual and Automated using UFT 11.5)
* Developed and Implemented Load Testing Scenarios and Scripts to test the environment using Load Runner 12.0
* Developed a Test Data Extract using QTP 11.0

**ALM Administrator / Automation and Performance Testing Specialist June 2013 – Jan 2014**

**Warner Chilcott (US), LLC**

* Performed ALM 11 installation and configuration
* Administrated ALM environments (dev, validation, production)
* Responsible for ALM 11 HP (Quality Center) Process Development and Implementation, ALM Workshops and SDLC implementation.
* Assisted with Genilogix eApprove Template development, customization, and implementation  Worked on ALM workflow customization coding and ALM Template Coding and Implementation.
* Performed ALM daily administration tickets and requests.
* Assisted in training new users to get up the speed with companies ALM process.
* Supported in QA and Validation Testing (Manual and Automated using UFT 11.5)

**HP Quality Center/Workflow Specialist ALM Administrator Jan 2013 – May 2013**

**Comcast**

* Performed ALM 11 HP (Quality Center) Process Development and Implementation, ALM Coding, ALM Workshops and SDLC implementation.
* Assisted in QC 10 to ALM 11 migration and implementation.
* Worked on ALM workflow customization coding and ALM daily administration tickets and requests.
* Supported and customized multiple domains/projects.

**Associate Director of TAPY (Test Automation & Performance Engineering) Jan 2012 – Dec 2012**

**UBS WMA**

* Lead Test Automation & Performance Engineering teams and controlled multiple projects
* Performed coding QTP, UFT ALM using VB-script to deliver automated test cases and implementation techniques.
* Responsible for ALM 11.5 HP (Quality Center) process development and implementation, ALM Coding, ALM Workshops and SDLC implementation.
* Created Test Scripts for Automation Testing using UFT Unified Functional Tester 11 (AKA QTP 11.0)  Managed Testers on site and off-shore to provide ALM 24-hour support.

**Lead QA PTG Analyst / Tools Specialist (HP QC, QTP) Jan 2011 – Dec 2011**

**DowJones**

* Responsible for defining and developing detailed Functional Specs, Design Specs, Test Plans, and Test Results for Product Releases.
* Defined test methodologies, test requirements, setting up the required Test Lab and Equipment (Tools, Hardware etc.).
* Performed All Cycles of testing of the features of client security products and documented the Test Results/Status on a regular basis.
* Managed manual and automated testing, introduced test methodologies. Planned tests.
* Responsible for project certifications. Automated Testing performed using QTP 10 and 11.  QC 10 configuration, implementation and support

**Lead QA Analyst Aug 2010 – Dec 2010**

**Morgan Stanley**

* Served as a Lead QA Analyst and Mercury Quality Center Administrator, delivering solid QA Process and maintaining Requirements, Test Cases, and Defects.
* Responsible for preparation and analysis, road mapping, and gap analysis
* Created customized training, identified and created templates, documented best practices and recommendations.
* Delivered and Customized New QC 10 Features such as Cross Project Customization, Version
* Control, Sharing Libraries, Risk-based Quality Management, Quality Center Dashboard Module, Test
* Resources Module, Dependencies, User Updates including Test Parameters, Copying Across
* Projects, Management Module, Site Administration Updates including Project Extensions, and Workflow Events,
* Used external interfaces with Jira, Excel, Word, Eclipse should be included impact of new features on integrated use of QuickTestPro 10 & impact of new features on the use of Business Process Testing
* Managed an Off Shore QA/QC team to support the migration process.

**Quality Assurance Lead Tester / Tools Specialist Jun 2009 – Aug 2010**

**Screen vision Inc**

* Organized QA Process as part of SLDC
* Performed as a Subject Matter Expert SME’s to start a QA Department in this organization
* Organized and maintained QA Environments (Builds in and Out of QA)
* Responsible for estimating all QA projects in as early as Architectural Phase and QA Planning Phase
* Performed automation, managed evaluation and purchasing of QA Testing Tools (SpiraTest, QTP 10, and Load Runner)
* Responsible for resource allocation and hiring people in QA Department to accommodate the project’s needs
* Created and Maintained QA Deliverables
* Produced QA Test Plans and developed QA Test Scripts and Test Cases  Worked with On-Shore and Off-Shore Development and QA Teams

**HP/Mercury Quality Center Administrator, QTP and Load Runner Specialist, Brown Brothers Harriman, Jersey City, NJ (Jun 2008 – Apr 2009)**

**Director of Quality Assurance, Schematic, New York, NY (May 2007 – Jun 2008)**

**Sr. Manager, Tools Specialist, Mercury Quality Center Administrator, Context Web, New York, NY (May 2006 – May 2007)**

**Tester System Integration Group QTP and QC 8.2, 9.0 Load Runner 8.1, American Home Mortgage, Melville, NY (Apr 2005 – May 2006)**

**QA Manager Hands-On, Zagat Survey, New York, NY (May 2004 – Apr 2005)**

# Education

SAI New York NY, Diploma of Computer Science @ Programming Languages

**Bachelors in Computer Science** (Informatics), Khmelnitsky National University, UKRAINE, 1991-1995